

Privacy Policy

Evergy Pty Ltd





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1. General

Evergy is committed to protecting your privacy. We aim to maintain a safe and secure system of handling your personal individual information, whilst still providing access to your personal information when required. We ensure that your personal information is handled in strict compliance with the Commonwealth Government's National Privacy Principles.

This policy sets out the principles we adopt in order to protect your personal information. These principles deal generally with our collection, use and disclosure of, and your access to information we may have on record about you.

2. Collection of Information

We only collect personal information that is necessary for us to carry on our business functions. What information we collect depends upon the nature of our dealings with you.

We will normally collect directly from you any information we have about you. Occasionally we may receive information about you from third parties, but if we are to use such information, for any reason, we will let you know shortly after we receive it.

3. Use and Disclosure of your Information

We will only use your personal information for the reasons we collected it. Unless we have first obtained your consent, these reasons and the parties to whom we might disclose it will be reasonably apparent to you when we collect your information and our use and disclosure of that information will only be for our business activities. If we have marketed our products and services to you and you no longer wish to receive those sorts of communications from us, you should contact us and we will ensure this is corrected.

Any other use or disclosure we make of your personal information will only be as required by law or permitted by the *Privacy Act 1988*.

4. Data Quality and Security

We will take all reasonable steps to:

- (a) make sure that the personal information we collect, use or disclose is accurate, complete and up-to-date;
- (b) protect the information from misuse, loss or unauthorised access, modification or disclosure both physically and through computer security methods; and
- (c) destroy or permanently de-identify the information if it is no longer needed for any purpose.

5. Correction of your Information

If you believe any information we have about you requires correction, please contact us at:

Company Name: Evergy Pty Ltd Telephone: 1300 383 749

Email: support@evergy.com.au

Mailing address: Locked Bag 1400, Meadowbank NSW 2114

6. Version Control

Version	Amendment	Author and Date
Version 1		AH 15 December 2020